

# nexnews

## WORKING FROM HOME - OFFICE EDITION

Looking back to when the Work From Home Order was first put into place on 16th March, it's almost hard to believe that nearly all of us almost immediately transitioned to working from home, and are now entering our 6th week. The 'new normal' meant a whole new world for people who are not accustomed to working from home.

Despite all that, a handful of our staff continue to come into the office to keep the essential services running; some still have to work with proprietary systems or with sensitive materials that require them to be on-premise to ensure we can operate remotely as smoothly as possible without disruption.

### 1. RESPECTIVE FACILITIES-RELATED TEAMS (FACILITY MANAGEMENT, HSE, SECURITY AND GAD) ARE CONTINUING TO KEEP AN EYE ON THE OFFICE.



Our trusted facilities colleagues have taken part in a special effort to maintain the Nex.Us head office during this pandemic. There is sanitization to manage, mails to be sorted, renovations to be done, among other things. These individuals come into the office [nearly] on a day-to-day basis to ensure that our work space remains safe, secure and issues that require immediate maintenance are taken care of, even when the rest of us are at home.

After all, we'll head back to the workplace eventually — and facilities team are there to ensure we all have a safe working environment to go back to.



## 2. IT TEAMS ARE SUPPORTING THE WORK-FROM-HOME TRANSITION WITH TECHNOLOGY AND TROUBLESHOOTING

IT teams have been put to the test getting everyone up and running remotely.



Although most of our Nex.U.S employees are already equipped with computers and laptops, Nex.U.S have on-premise servers that require a VPN setup to access files remotely. This is the first time many of those VPNs have been tested on such a broad scale, resulting in lots of troubleshooting and system updates to secure bandwidth and access for all who need it.

Most importantly, the IT Team were working to ensure everyone had access to Microsoft Teams (or our new virtual office, if you'd like) for our call and video conferences to assist us all further when working remotely.

*"If you haven't downloaded or need a guide for Microsoft Teams, refer to the CEO Office mass mail sent out on the 13th & 14th April titled "Download Your Nex.U.S Microsoft Teams Now" / "Muat Turun Nex.U.S Microsoft Teams Sekarang".*

This transition for many companies across the globe, including ours, has been one of the largest change management initiatives people were forced into with little notice or preparation.



Managing our staff gets a lot harder when everyone is scattered, or working remotely. And this is one of the many concerns our Human Resources Team are experiencing. Aside from managing flexible working arrangements, all the tech that IT set up has started to become the foundation on which HR have been proactively building meaningful policies, strategies and training programs to keep all Nex.U.S staff informed.

One thing's for sure is that everyone we spoke to collectively agree that everyone's looking forward to coming back to the office again.